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## About the Authors

PLEASE NOTE: This book is currently in draft form; material is not final.

### Jason S. Wrench

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JASON S. WRENCH (Ed.D., West Virginia University) is an associate professor in the Communication and Media department at the State University of New York at New Paltz. Dr. Wrench specializes in workplace learning and performance, or the intersection of instructional communication and organizational communication. His varied research interests include communibiology, computer-mediated communication, empirical research methods, humor, risk/crisis communication, and supervisor-subordinate interactions. Dr. Wrench regularly consults with individuals and organizations on workplace communication and as a professional speech coach for senior executives.

Dr. Wrench has published five previous books: *Intercultural Communication: Power in Context, Communication, Affect, and Learning in the Classroom* (2000, Tapestry Press), *Principles of Public Speaking* (2003, The College Network), *Human Communication in Everyday Life: Explanations and Applications* (2008, Allyn & Bacon), *Quantitative Research Methods for Communication: A Hands-On Approach* (2008 & 2013, Oxford University Press), *The Directory of Communication Related Mental Measures* (Summer 2010, National Communication Association), *Stand Up, Speak Out: The Practice and Ethics of Public Speaking* (2011, Unnamed Publisher), and *Scared Speechless: Communication Apprehension, Avoidance, and Effectiveness* (2013, Allyn & Bacon). Dr. Wrench is also the editor of three books on the subject of organizational communication: *Casing Organizational Communication* (2011, Kendall Hunt), *Workplace Communication for the 21st Century: Tools and Strategies that Impact the Bottom Line: Vol. 1. Internal Workplace Communication*, and *Vol. 2. External Workplace Communication* (2013, both with Praeger). Dr. Wrench was the editor of the *Ohio Communication Journal* from 2005-2007, served as an associate editor for *Communication Research Reports* from 2007-2010, and been on the editorial board for numerous academic journals.

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NARISSRA PUNYANUNT-CARTER (Ph.D., Kent State University) is an associate professor of Communication Studies at Texas Tech University in Lubbock, Texas. She teaches the basic interpersonal communication course. She is a protégé of Drs. Rebecca Rubin & Alan Rubin, who are considered to be two of the most notable researchers in communication studies. Her research areas include mass media effects, father-daughter communication, mentoring, advisor-advisee relationships, family studies, religious communication, humor, and interpersonal communication. She has published over 40 articles that have appeared in several peer-reviewed journals, such as *Communication Research Reports*, *Southern Journal of Communication*, and *Journal of Intercultural Communication Research*. She has also published numerous instructional ancillaries and materials.